

**April 16, 2010**

Dear Destiny Textbook User,

We are committed to making your **2010 Textbook Start of School processing successful!** Edustructures is working under an aggressive development schedule to deliver a new SIF agent before **July 15<sup>th</sup>**. Some of the features being addressed in this agent build to help us efficiently get your data synchronized are:

- Multiple syncs per agent (feature)
- Timestamp with sync status (feature)
- Patron matching algorithm update (bug)
- Patron data loss – events not being processed properly (bug)

**We have scheduled 2 weeks for synchronization. Your completion of the following checklist will be critical for this to be a success in the timeframe available before Start of School 2010.**

**District Start of School Checklist (see attached calendar) Please share this information with your IT and SIS contacts**

1. District is responsible for cleaning up old patron data
2. SIS Admin will complete New Year Rollover for SIS and SIS SIF agent
3. IT contact will complete changes to PUSH mode in their firewall permissions and confirmed IP address with Edustructures (instructions were sent from State)
4. SIS Admin will complete record clean up in SIS database to remove records missing key information (First, Last names) prior to synchronization
5. District Textbook Coordinator will make their textbook associations at the District level, NOT the Section level to eliminate association loss after manual SIF syncs (this is recommended but not required)
6. IT contact will ensure SCDestiny agent is registered in School Based zone and actively running
7. IT contact will restart all SIF Services, then make sure SIS and ZIS are running in preparation for sync with Destiny Textbook
8. All - report all technical issues directly to your IT person who will escalate to Edustructures as needed

### **Edustructures Contacts**

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### **Edustructures Technical Support**

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### **State Textbook Office Contacts**

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